



WARRANTY

Limited
Door
Warranty
3 Years

When is it Effective: This Limited Warranty applies to all Fimbel Architectural Door Specialties (Fimbel ADS) products and components as manufactured by us on or after October 1, 2021. Warranty will become effective upon shipment from Fimbel ADS to the qualified dealer.

To submit a warranty claim, online registration of each product by the original purchaser is required. Original purchaser to include homeowner, builder, or another purchaser from a qualified dealer. Should you choose not to register your warranty and submit a warranty claim, proof of purchase, installer information, and documentation of all work done will be required for consideration.

Limited
Section
Durability
10 Years

What is covered: This warranty covers all products and components (supplied Track, Springs, and Hardware) manufactured and/or distributed by Fimbel ADS including the following:

- American Legends: Vinyl-Coated Steel with Vinyl & Other Composite Overlays and Glass Sections
- Estate Collection with Vinyl & Other Composite Overlays and Glass Sections (Euro-Dor, Roaring Twenties, Presidential, Custom Residential, Swing/Sliding Slabs)

This warranty is for installations of complete garage doors using factory issued parts for single-family residences, residential condominium, or similar residential multi-family housing when installed by a Qualified Dealer. It does not apply to commercial, industrial, marine, or non-residential uses.

This limited warranty applies when all Fimbel recommendations pertaining to handling, care, maintenance, finishing, and use are adhered to. Fimbel ADS will repair or replace at its option any material which proves to be defective.

Fimbel ADS' entire liability shall be limited exclusively to providing replacement of sections/hardware for those ordered from Fimbel ADS in the original form. See exclusions.

Limited Door Warranty (Sections; Swing/Sliding Slabs; Glass Sections): Fimbel Architectural Door Specialties Vinyl-Clad Steel and Vinyl & Composite Material sections are guaranteed to be free of commercial defects in materials and workmanship for a period of three (3) years following shipment to the original purchaser when installed by a qualified installer and properly maintained and cared for. Proof of purchase is required. Warranty will become effective upon shipment from Fimbel ADS to the qualified dealer.

Note:

- Glazed sections to include the seal and installation of the glass.
- Warranties are not transferable.
- Vinyl sections must be left natural white or finished using our DIY recommendations in accordance with all standards.
- All wood composite doors purchased through Fimbel ADS must be ordered Factory Finished or if ordered raw or primed, must be Field Finished in accordance with all factory and coating standards prior to installation.
- Fimbel ADS will not cover the warranty on finishing done by an unauthorized third party or done outside of our factory.

Duration of Coverage: This limited warranty lasts for three (3) years from the date of shipping from Fimbel ADS to the qualified dealer. The Limited Warranty coverage ends when the product becomes unusable for reasons other than defects in workmanship or material.

Limited
Lifetime
Extended
Warranty

See next pages
for Extended
Warranties and
for the Factory
Finish Warranty

Track,
Springs &
Hardware
1 Year



WARRANTY (CONTINUED)

Limited Section Durability Extended Warranty: Fimbel ADS further warrants the Vinyl Clad Steel and Vinyl & Other Composite Material sections for a period of ten (10) years from shipment from Fimbel ADS not to delaminate, crack, split, or peel, providing the sections have been unaltered from the factory specifications. Warranties are not transferable.

Limited Lifetime Extended Warranty: Fimbel ADS further warrants the Vinyl Coated Steel and Vinyl & Other Composite Material sections in the above-mentioned product against termite damage and rusting through for life. Warranties are nontransferable.

Limited Hardware Warranty (Track; Springs; Hardware): Fimbel ADS supplies order specific components with our Vinyl-Clad Steel and Vinyl & Other Composite Material Doors. Only components supplied by Fimbel are guaranteed to be free of commercial defects in materials and workmanship for a period of one (1) year following shipment to the original purchaser when installed by a qualified installer and properly maintained and cared for.

Exclusions: This Limited Warranty excludes damage resulting from:

- acts of God or adverse atmospheric and environmental conditions including but not limited to:
 - areas subject to fallout or exposure to corrosive chemicals, fumes, ash, fire, cement dust, animal waste, or foreign substances,
 - areas subject to water runoff from lead, copper, or galvanic metal flashing, and
 - areas subject to excessive abrasion such as exposure to windborne sand and other harsh particles.
- condensation due to the environment of the garage and surrounding areas
- accident, improper use, negligent operation, improper installation, improper maintenance, or normal wear
- shipping, installation, or other work done to and around the garage
- any after-factory modification, alteration, or added component out of spec from the original door (including but not limited to cladding, locksets, decorative handles)
- use in commercial, industrial, marine, or non-residential uses of the product

This limited warranty excludes warranties from certain parts such as the operator, cables, and other parts and services sold through a third party. See your qualified dealer regarding the warranty on the installation and/or these other components.

Who is covered: This limited warranty only covers the original purchaser of the product. The limited warranty is not transferable to subsequent owners or purchasers of this product except when the original purchaser is the Builder, the warranty will remain from the date of shipping from Fimbel ADS with the installed doors for the original term upon purchase of the home by the homeowner. Online registration is required to submit a warranty claim.

How to obtain services: This limited warranty stands provided the warranty registration has been completed upon installation and such material is returned freight prepaid to Whitehouse, New Jersey during the term of said guarantee period. Should you choose not to register your warranty and submit a warranty claim, proof of purchase, installer information, and documentation of all work done will be required for consideration.

What Fimbel ADS will do: Products adjudged defective by Fimbel ADS will be repaired or replaced at Fimbel ADS' option and expense and will be returned freight prepaid. The products will be provided as they were originally purchased from Fimbel ADS.

- Fimbel ADS cannot guarantee new sections will perfectly match the existing sections in color, as fading does occur over time.
- Fimbel ADS shall also not be responsible for supplying finished or altered sections for doors finished or altered outside the factory.

Materials not properly maintained, not properly finished, not used in a normal manner, or materials that have been abused or damaged will be repaired or replaced at the customer's expense, and shipped freight collected.

No other express warranty applies: This warranty is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty, expressed or implied, or make any other warranty on behalf of Fimbel ADS.



WARRANTY (CONTINUED) & FACTORY FINISH WARRANTY

What Fimbel ADS will not do:

- This limited warranty does not assume the risk of loss or damage during shipment. This limited warranty won't insure the product during its shipment to or from the customer.
- This warranty excludes (1) labor and costs associated with labor for the installation or removal of any product, and (2) any indirect, special, incidental, or consequential damages.

Limitation on Liability

Fimbel ADS shall not be responsible for any incidental or consequential damages. Some countries, districts, or states do not allow the limitation or exclusion of relief, incidental, consequential, special, or indirect damages, or the limitation of liability to special amounts, so the above limitations or exclusions may not apply to you.

Extended Factory Finish Warranty: This Extended Finish Warranty is effective for all Fimbel Architectural Door Specialties (Fimbel ADS) products and components manufactured or distributed by us on or after October 1, 2021 provided the Online Warranty Registration has been completed prior to any claims.

What is covered: The coating material is guaranteed under normal conditions for a period of ten (10) years when applied to Fimbel ADS doors by an approved professional to be free from peeling, cracking, or blistering and significant ultraviolet discoloration caused by natural environmental atmospheric conditions.

Fimbel ADS will replace the coating material if adjudged defective for a period of ten (10) years from the date of shipping from Fimbel ADS to the qualified dealer.

Factory Finish Application Warranty: This extended warranty may be applied for a period of three (3) years to an Application Limited Warranty if the product has been applied by Fimbel ADS, or an applicator approved by the same.

Fimbel ADS will repair free of charge any failures of a paint finish applied by or due to peeling, clustering, cracking, and any other defects due to poor workmanship for a period of three (3) years from the date of shipping from Fimbel ADS.

No other express warranty applies: This extended factory finish warranty, in conjunction with the Limited Warranty provided by Fimbel ADS, is the sole and exclusive warranty. No employee, agent, dealer, or other person is authorized to alter this warranty, expressed or implied, or make any other warranty on behalf of Fimbel ADS.

What is not covered: This extended warranty does not cover RAW or PRIMED sections that are not finished according to the material and paint manufacturers' specifications, and it will not cover third party coatings applied. The Extended Finish Warranty is not applicable under the following conditions:

- If the application of coating has not been applied in strict accordance with the instructions and the recommendations for the material on all required surfaces.
- If damage is caused by an external factor i.e. Stucco leach, acidic washes, hard tack tapes, blowing sand, etc.
- If damage occurred during delivery or transport of coated profiles
- If the color from section to section is within acceptable industry standards for variation.
- Variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Any act of God

Factory
Finish
Warranty
10 Years

Finish
Application
Warranty
3 Years

See previous
pages for
Limited
Warranty

Refer to our
Care &
Maintenance
information for
recommended
upkeep.